



The Village of Thiensville



2018 Annual Report



(Left to Right) Officer Brian Neuman, Officer Glenn Janzer, Lt Chad Wucherer, Chief Scott Nicholson, Officer James Mejchar, Officer Mike Stone, Officer Tyler Fischer, and Administrative Assistant/Dispatcher Heather Boesch

Police Department

Thiensville Police Department

Dear Citizens,

On behalf of the professional men and women who represent the Thiensville Police Department, I am pleased to present the Department's *2018 Annual Report*. It is an honor and a privilege to be a part of an organization that is dedicated to protecting and serving the citizens and visitors of this great community. The intent of this *Annual Report* is to provide information to the public about the Department's accomplishments, activities, and statistical data that have occurred throughout 2018. As representatives of the Police Department, all of us believe that openness and transparency with the community is critical to the Department's continued success. We believe that by being open and transparent; the community will continue to trust and support the Department's ambitions and goals. The Thiensville Police Department is staffed by an authorized compliment of seven sworn police officers and one administrative assistant. Each employee has a unique set of professional skills; collectively we strive to work as one team devoted to crime prevention, public outreach and proactive community-based policing.

We hope that you will find the *Annual Report* beneficial and informative. We are dedicated to policing the community proactively and it is never our desire or intent to become static with your safety or with our police services. We are here to serve you and the community!

Lastly, on behalf of the Thiensville Police Department, please accept our appreciation and gratitude for the support and generosity that we have received from the community, local businesses and from our local leaders who have entrusted us to protect and serve a community that is truly unparalleled to any other community.

Sincerely,

Curt Kleppin
Chief of Police



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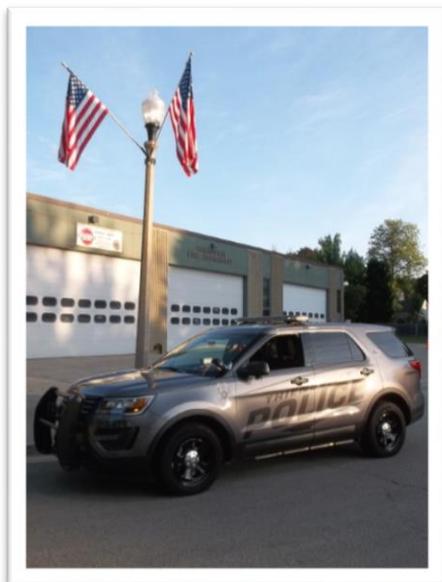
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Uniform Crime Reports

The *Uniform Crime Reports* (UCR) is a program administered by the *Federal Bureau of Investigations* (FBI) that compiles and publishes crime data annually for the entire United States. Police agencies in Wisconsin compile and submit their statistical crime data to the state of *Wisconsin Crime Information Bureau* (CIB) on a monthly basis. CIB then forwards the statistical data to the FBI. This program started in 1929 and has seen changes throughout the years but its intent remains the same, that is, to track and report crime statistics. *Index Crimes* are offenses that include willful homicide, forcible rape, robbery, burglary, aggravated assault, larceny over \$50, motor vehicle theft, and arson. *Non-Index Crimes* include other crimes that the Thiensville Police Department investigates such as: fraud, stolen property, vandalism, narcotic violations, driving under the influence, etc.

Thiensville Index Crimes

	2014	2015	2016	2017	2018
Homicide	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	0	0	0	0	0
Assault	0	0	0	1	0
Larceny	21	21	29	14	12
Vehicle Theft	1	1	0	2	1
Arson	0	0	0	0	0



Thiensville Index Crimes Clearance Rate

	2014	2015	2016	2017	2018
Homicide	NA	NA	NA	NA	NA
Rape	NA	NA	NA	NA	NA
Robbery	NA	NA	NA	NA	NA
Assault	NA	NA	NA	100%	NA
Larceny	14%	43%	100%	0%	100%
Vehicle Theft	100%	0%	NA	100%	0%
Arson	NA	NA	NA	NA	NA

Thiensville Drug Offenses Arrest Count

	2014	2015	2016	2017	2018
Drug Sale- Marijuana	0	0	6	3	3
Possession- Marijuana	3	5	8	2	1
Drug Sale- Opium/Cocaine	0	0	0	0	0
Possession- Opium/Cocaine	0	0	0	0	0
Drug Sale-Synthetic	0	0	0	0	0
Drug Possession-Synthetic	2	3	0	0	0
Drug Sale - Other Dangerous	0	0	0	2	1
Possession - Other Dangerous	0	1	0	0	1



Thiensville Non-Index Crimes Arrest

	2014	2015	2016	2017	2018
Simple Assault	3	3	0	4	3
Burglary	1	0	1	0	1
Theft	3	5	19	4	6
Forgery/Counterfeit	1	0	0	1	2
Fraud	1	4	0	0	2
Stolen Property	0	0	0	1	1
Weapons	0	0	1	1	0
Prostitution	0	0	0	1	0
Sex Offense	0	1	1	0	0
Family Offense	0	0	1	0	0
DUI	3	6	3	5	5
Liquor Violations	23	13	8	6	6
Disorderly Conduct	5	11	7	11	15
Curfew/Loitering	2	0	1	0	4
All Other (Non Traffic)	16	20	16	13	19



Other Activities

The Thiensville Police Department also responds to calls for service that are not criminal in nature. Non-Emergency calls can be officer initiated or citizen generated. Some of the more common non-emergency officer initiated calls include traffic enforcement, business and house checks, and promoting good community relations through citizen interaction. Some of the more common non-emergency citizen calls include loud music, dog at large, or citizen assistance complaints. The Thiensville Police Department is a full-time law enforcement agency open 24 hours a day 365 days a year. Many citizens prefer to speak to an officer in person rather than over the telephone when requesting assistance. Citizens who “stop down” in person at the police department are called “Walk-ins.” Citizens are more than welcome to stop down at the police department at any time to request our service or just to say Hi.

<u>Walk-ins</u>					<u>Non – Emergency Calls</u>				
2014	2015	2016	2017	2018	2014	2015	2016	2017	2018
No Data	210	149	170	259	439	930	1047	952	910

The Thiensville Police Department does enforce traffic laws and local ordinances. Enforcement action can result in a verbal warning, written warning, or a citation. Officers are given a wide latitude of discretion with regard to their decision to issue a warning or a citation for an infraction.

<u>Citations Issued</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Traffic Citations	607	885	477	738	863
Ordinance Citation	80	47	49	33	50

Per Village ordinance, *no person shall park a vehicle for more than 30 minutes on any village street between 2:00 AM and 6:00 AM any day.* The Thiensville Police Department issued 526 parking citations in 2018.

<u>Parking Tickets Issued</u>					
2014	2015	2016	2017	2018	
480	551	264	875	526	



Traffic Crash Statistics

On average there are approximately 116,300 traffic crashes that occur on public highways annually in the state of Wisconsin. Ozaukee County averages 1,410 crashes per year. Most traffic crashes occur near one's home and the Village of Thiensville is not immune to its share of motor vehicle crashes. The following statistics included crashes that occur on both public and private property within the Village of Thiensville.

<u>Traffic Crashes Per Year</u>				
2014	2015	2016	2017	2018
45	34	54	52	47

<u>Traffic Crashes Per Day of Week (2018)</u>						
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
4	11	7	11	7	2	5

<u>Traffic Crashes by Month (2018)</u>	
January	4
February	6
March	4
April	3
May	4
June	2
July	4
August	5
September	5
October	1
November	5
December	4



Administrative Assistant/Dispatcher

Heather Boesch is the Department's Administrative Assistant and Dispatcher. Heather is responsible for many functions that are critical to the Department's daily operations. The position provides customer service to citizens, support for the sworn police officers, and it plays an integral role with regard to projects, assignments, and department goals. Daily tasks include, but are not limited to: records management, mailings, collection of money, open records requests, dispatching for Police/Fire/EMS, input data entries from police calls, NCIC entries and updates, phone calls from the general public, and monitoring the department's front lobby window. Heather prides herself on customer service and believes that "everyone deserves to be treated with dignity and respect. I am grateful to be in this position and committed to being a blessing to others each and every day."

Data entry is a never-ending task that Heather completes on a daily basis. Data entry includes submission of the Uniform Crime Reports (UCR), transmitting traffic warnings, traffic citations, parking tickets, and crash reports to the proper entity such as the state of Wisconsin, Ozaukee County Circuit Court, or to the Mid-Moraine Municipal Court. Quality control for data entry is also crucial for it ensures that the record entry is correct and accurate. It is unknown to many that Municipal Court is held at the Thiensville Police Department once a month. Municipal Court encompasses simple plea agreements up to and including court trials for certain traffic and ordinance violations. Prior to court occurring, the Administrative Assistant prepares all the paperwork that is necessary for the Judge, Prosecuting Attorney, and the defendant so that court can run efficiently, effectively, and legally. For the first time in 2018 the Village of Thiensville participated in the Wisconsin State Debt Collection Initiative (SDC) program. Monies such as overdue parking tickets are referred to the Wisconsin Department of Revenue (DOR). DOR is then authorized to collect the debt through a number of options that it has to collect delinquent taxes.

Admin. Assist. Boesch is also equally responsible for dispatching police and fire personnel to calls for service. Dispatcher Boesch dispatches Monday through Friday from 8:00AM to 4:00pm. Dispatcher duties require the ability to multitask. If a call for service comes in, Dispatcher Boesch gathers the appropriate information from the caller, dispatches the appropriate first responder(s), and then is required to keep track of all the personnel working the incident. Some examples of the types of calls for service are; noise complaints, traffic accidents, barking dogs, theft complaints, missing juveniles, disorderly conduct or domestic dispute calls. Although rare, Dispatcher Boesch does handle 911 emergency calls which are transferred from the Ozaukee County Sheriff's Department 911 Dispatch Center. Maintaining a dispatch center involves specialized training, procedures, and policies that are governed by local and State authorities. For example, Dispatcher Boesch is a *Transaction Information for Management of Enforcement* (TIME) System coordinator, trainer and validation officer. The TIME system is a computer software program used by law enforcement agencies to access confidential records such as Driving Records, Criminal Histories, Wanted Persons files, Stolen Property files, etc. These are just a few of the files that can be accessed through the TIME system. Dispatcher Boesch is also responsible for training and keeping certified all department TIME users every two years. The TIME system is the "informational heart" to law enforcement agencies. Understanding the TIME system is not an easy task. The TIME System Manual is just short of 1500 pages!





Community Service & Crime Prevention Officer

Officer Tyler Fischer #518 (CSO/CPO)
Community Oriented Policing Services (COPS)



The Thiensville Police Department is a community oriented policing department. The police department involves the community and its citizens in crime prevention. Crime prevention cannot be completed with just the police department; it needs the support from the community to achieve this outcome. Our village is safe and secure due to this partnership between the police department and the community.

The Thiensville Police Department will continue to engage in crime prevention activities with information, talks to groups, outreach/event programs, and social media posts to inform the community about recent crimes or proactive approaches to help with safety and security. Crime prevention alerts and tips appear on the Quarterly Village of Thiensville newsletter, on the web page for Thiensville Police Department, Nextdoor community website, and our new Facebook page – Thiensville Police Department. Our department is also connected with a state-wide network that puts out crime bulletins on recent crime trends and suspects. All of these different medias help to make the community members to be informed about events that are happening within the village.



Home and business security inspections are available upon request. Our Community Service Officer (CSO) and Crime Prevention Officer (CPO) is available to respond to your home or business and make recommendations to improve security and safety for your home or business. Crime Prevention Through Environmental Design (CPTED) is one of the leading medias to help evaluate your home or business for safety. This is a great evaluation to making any home or business more secure and safe through different recommendations for crime prevention.

There are many different events/programs throughout the year that the Thiensville Police Department takes part in such as; Shop with a Cop, Toy Drive with Kapco, Safety Day, Bike Safety, National Night Out, and department tours to name a few. The annual Village Safety Day allows citizens of all ages to talk and interact with officers in a non-stress circumstance and develop a positive relationship with their police department. We display numerous types of equipment, vehicles, and tools used by the police department. There are also different information packets, handouts, and giveaways at the police booth. Our goal is to be a community-oriented department and to learn from your interaction with us.

The police department will continue to conduct business checks and home checks for people on vacation to prevent crime in the village. Residents can sign up for vacation checks on the village website. The department also greets new home owners with a welcome packet. Inside the welcome packet are various information about the village, welcome letters from the village leaders, garbage pickup, voting information, and recent crime activity that is ongoing.

The people of the community being proactive towards crime prevention will aide in keeping the community a safe place to live and work. We need the assistance of businesses and residents to report suspicious events and people. Do not hesitate to report suspicious activity when it is occurring.



Training

Annually, every police officer in the state of Wisconsin is required to complete a minimum of twenty-four hours of continuous law enforcement education/training in order to maintain their sworn police officer certification. The Department strives to keep its officers current with regard to law enforcement practices, procedures, and standards. The Thiensville Police Department is fortunate to have certified instructors, trainers, and experts in the following disciplines: Firearms, Evidence Collection, Less than Lethal Force (Taser, Bean Bags, etc.), Active Shooter Tactics, Emergency Medical Care, Juvenile Investigations, and Crisis Intervention. Officers also have additional training in many other areas that are extremely imperative to the daily operations of the department. In addition to the training listed below, officers are also exposed to legal updates, case law decisions, and updated legislative laws. The following list is an example of some of the education/training that each employee had received in 2018.

Chief Scott Nicholson

Interactive Scenario & Decision Making
WI Chiefs of Police Conference
First Response (Patrol) for Missing & Abducted Children
Teen Violence and Homicide



Adm. Assts. Heather Boesch

WI Law Enforcement
Administrative Professionals
Conference
CPR/AED/Narcan Refresher
Advance Debriefing Training



Officer Brain Neuman

Law Enforcement Standards
Board Hand Gun Qualification
CPR/AED/Narcan Refresher
Standardized Field Sobriety (OWI)
Update & Refresher
First Response (Patrol) for Missing & Abducted Children
Law Enforcement Statewide
Election Training
WI Traffic Safety Grant
Active Shooter Incident
Management
Fentanyl Threat & Current Drug
Trends



Lt. Chad Wucherer

Law Enforcement Standards
Board Hand Gun Qualification
Interactive Scenario & Decision
Making
CPR/AED/Narcan Refresher
Standardized Field Sobriety (OWI)
Update & Refresher
Civilian Response to Active
Shooter – Instructor Certification
Active Shooter Incident
Management
Threat Integrated Response
Conference (2nd Annual)
Deadly Force Definition –
Instructor Update

Officer Mike Stone

Law Enforcement Standards
Board Hand Gun Qualification
Interactive Scenario & Decision Making
CPR/AED/Narcan Refresher
Active Shooter Training (Ozaukee County Level 1,2&3)
Active Shooter Incident Management
First Response (Patrol) for Missing & Abducted Children
Control Electronic Weapon (TASER) Instructor Certification



Officer Glenn Janzer

Law Enforcement Standards Board
Hand Gun Qualification
Interactive Scenario & Decision Making
CPR/AED/Narcan Refresher
Child Abduction Response Team
Standardized Field Sobriety (OWI) Update & Refresher
Social Networking Investigations
Death Investigation
Active Shooter Full Scale Exercise
First Response (Patrol) for Missing & Abducted Children
Active Shooter Incident Management
Internet Profiling
Fentanyl Threat & Current Drug Trends
Active Shooter Training (Ozaukee County Level 2)
Cellular Records Analysis & Mapping
Progressive System of Drug Identification



Officer James Mejchar

Law Enforcement Standards
Board Hand Gun Qualification
Interactive Scenario & Decision Making
CPR/AED/Narcan Refresher
Active Shooter Training (Ozaukee County Level 1,2&3)
Active Shooter Incident Management

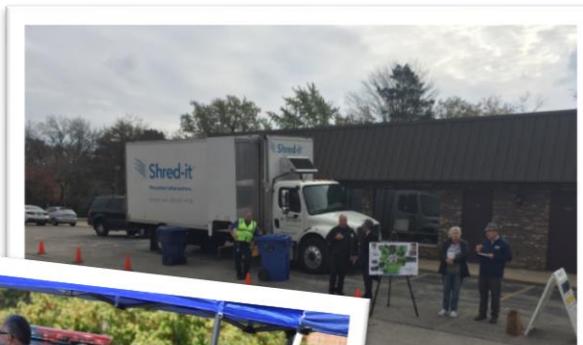


Officer Tyler Fischer

Law Enforcement Standards
Board Hand Gun Qualification
Interactive Scenario & Decision Making
CPR/AED/Narcan Refresher
First Response (Patrol) for Missing & Abducted Children
Active Shooter Training (Ozaukee County Level 3)
Active Shooter Incident Management
Business & Home Threat Assessments
Crisis Intervention Team

Thiensville Special Police Unit

The Thiensville Special Police Unit was again extremely active throughout 2018 working special events and helping out on a variety of different functions. The Special Police Unit consists of all volunteers who unselfishly dedicate their time and effort to the Village of Thiensville. The Department is extremely grateful for each and every "Special Officer" who has dedicated their time and energy to making the community safe and the events they work enjoyable for all those in attendance. These officers are special people who truly have a "heart of gold." They are ordinary people with an extraordinary desire to serve the public. The benefits of having a Special Police Unit is far deeper than simply "covering a traffic post" for a few hours here and there. Every Special Officer brings with them years of public or private industry experience that can be applied to law enforcement in some shape or form. Special Officers are not sworn law enforcement officers and do not have the authority to make a full custodial arrest. However, Special Officers are trained in traffic control direction, limited self-defense techniques and police radio utilization. Special events such as parades and community celebrations require a significant number of officers to safely manage the crowds of people that are in attendance. In 2018 the Special Officers gave a total of hours 548 hours of service to the Village of Thiensville for special events. They also receive 218 hours of training. Each year the Special Officers attend training to keep them up to date on current police tactics and procedures. This training occurs on the second Thursday of every month and is two to three hours long in duration. The Special Police provide an invaluable service to the community and without them our sworn officers would be required to work an exorbitant amount of overtime hours at special events to keep these events safe. A special thank you goes out to the Special Police Unit.



Municipal Court

The Village of Thiensville is fortunate to be a member of the Mid-Moraine Municipal Court System. The Court system originally started in Washington County on July 1, 1991 with five participating municipalities and it has since grown to sixteen municipalities located in both Washington and Ozaukee Counties. The Court collectively processes approximately 20,000 citations per year. The Court's Administrative Office is located at 962 W. Paradise Drive, West Bend Wisconsin. What is unique about the Mid-Moraine Municipal Court system is that Judge Steve Cain travels to each jurisdiction to handle all non-criminal cases to include traffic and ordinance violations, rather than having the defendant travel to a centralized location. All Courts are extremely important to our society, for it is the courts that help protect our constitutional rights and due process in a fair and neutral manner.



Juvenile Events

Bike Safety Day was held on June 2, 2018, from 9:00AM — 12:00PM. We received financial donations from *Grube's Towing* for \$200.00 and from the *Thiensville-Mequon Lions Club* for \$350.00. Volunteers from the *Thiensville-Mequon Lions Club* also came to the event to donate and serve ice cream to all who attended. We also had volunteers from *Extreme Ski and Bike* come to the event to conduct complimentary tune ups on all bikes that were brought to the event. Dr. Scott Theirl was able to attend this year to conduct helmet fittings and talk to kids about the safety of wearing bike helmets.

Our Special Police Officers assisted the kids through the bike courses and Dispatcher Heather Boesch assisted with the check-in process. Heather also made sure that the raffle went off smoothly. This year we ran out of prizes, but as luck would have it, the boy who didn't get a prize won the boy's bike at the end.

This year's event was attended by approximately 50 children. I held multiple conversations with parents who were attending the event for the first time and were amazed that they did not have to pay anything to attend. They also could not stop talking about how we were able to put together "such an amazing event with donations."

Safety Town 2018 was held from July 23rd through August 3rd from 8:00AM – 10:00AM and 10:30AM – 12:30AM at *Wilson Elementary School* in the library. This year we had 23 children attended session I and 37 children attended session II for a total of 60 children. We had the honor of 14 volunteer instructors to help with this year's program. Officer Umhoefer (Mequon Police Department) and I were instructing both weeks and Lt. Chad Wucherer helped during the first week.

This year's program welcomed back the *Ozaukee County Humane Society* to talk about animal safety. Also, *Ozaukee County Family Services* talked about Internet Safety. We also had the pleasure of welcoming back Randy Short and K9 Ember who talked about fire safety and helped organize a Fire Department Tour. *Johnson Bus* donated a bus and driver again this year to help with bus safety and to transport the children from Wilson School to the Thiensville Police and Fire Departments for the tours. We continued to use the *Yell and Tell* program to help talk about poison, strangers, and water safety. There is a handout that went home to parents that instructs them to notify either the *Yell and Tell* program or our department if the children use the program in a real situation so the child can be recognized. *Yell and Tell* has a process in place for the recognition.

Port Washington State Bank (PWSB) and the *Optimist Club* attended the Graduation Ceremony. PWSB donated and handed out ice cream and the *Optimist Club* handed out ID tags for children. PWSB has expressed interest in having a more active role, financially, in this program. I referred them to the *Optimist Club* as the first year of the three-year fundraising cycle for Safety Town starts in 2019.

I enjoyed my time at these events and enjoyed working with everyone to make them a success. I can see the positive outcome that events like these have with the community and with our youth. I hope to be able to reach out to more of our businesses next year to increase our donation amount so our Bike Day raffle stock is better prepared. I have already been approached by businesses wishing to participate. Thank you for your support in community events like this.

Officer Glenn Janzer



Community Involvement

This year the Police Department continued to participate in: National Night Out, Safety Day, Halloween or “Beggar’s Night,” Shop with a Cop, and The Kids2Kids Toy Drive.



National Night out was a huge success. It is an annual event held by Saukville Police Department. The event gives residents of the county the opportunity to interact with local, state, and federal law enforcement agencies. I encourage everyone to attend the event this upcoming summer. This annual event is intended for all ages to visit and learn more about Law Enforcement and how they interact with the community.



Safety Day was another great event that is a combined effort with the Thiensville Fire Department. We had great weather and brought in special law enforcement guests like Mequon’s K-9 unit, an Accident Reconstruction Specialist from the Wisconsin State Patrol, and a Conservation Warden from the Wisconsin Department of Natural Resources. The Mequon Thiensville Optimist Club joined us and handed out identification lanyards for children in the community. Safety Day allows us to show the public the equipment we use and have one on one discussions with people from the community.



Halloween's Trick or Treat or "Beggar's Night" we saw a large amount of kids and had a fun afternoon. Our department helped with crossings on Freistadt Rd for safety. Families were assisted in crossing at Vernon, Park Crest, Alta Loma, and Madero. At those locations along with the two squads that were out patrolling, while different treats awaited the children in the community.



The next event that the Thiensville Police Department participated in was Shop with a Cop. This event gives the opportunity to in-need children to go shopping with a law enforcement officer to buy holiday gifts for their family. This event brings together law enforcement officers from around the county to help kids and their families. Each year officers from the Thiensville Police Department donate their time to this event. This year 30 kids participated in the event. This event has helped out approximately 160 families over the last few years.

The Last event of the year was the Police Department's annual toy drive to benefit KIDS2KIDS Toy Drive. Toys are gathered from the community and then a caravan of police and fire trucks deliver them to Kapco in Grafton where they are distributed to families throughout Ozaukee County and southeastern Wisconsin. ***A special thanks to the Mequon Thiensville Junior Women's Club for having donation boxes and helping to publicize the toy drive!!!!***

